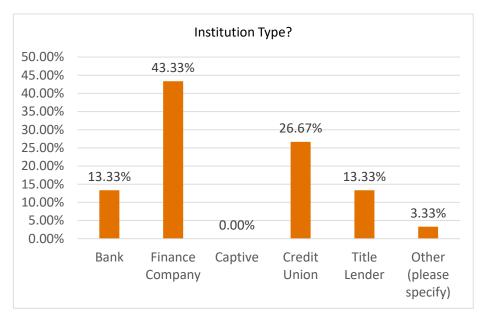
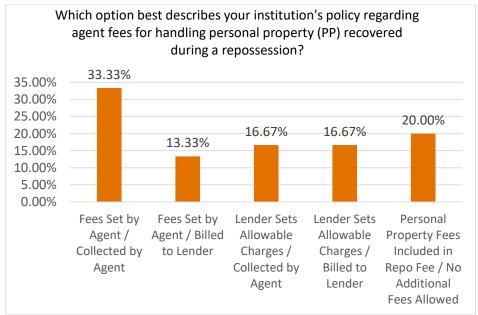
Personal Property Handling Fees – Survey of Lender Practices

Sponsored by Lenders Repossession Best Practices Forum

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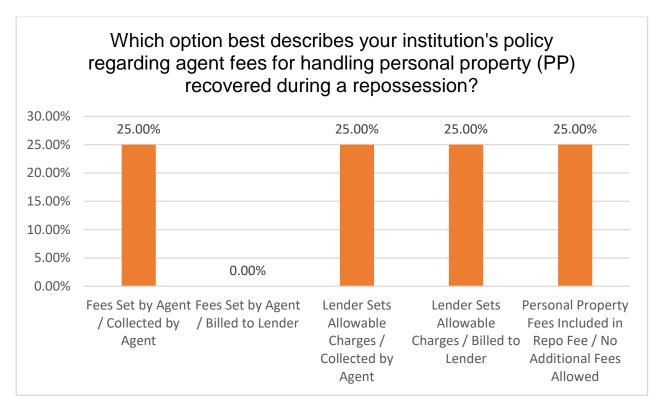
TOTAL RESULTS

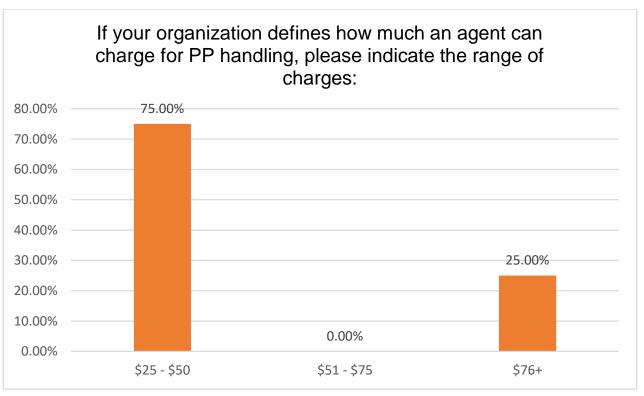




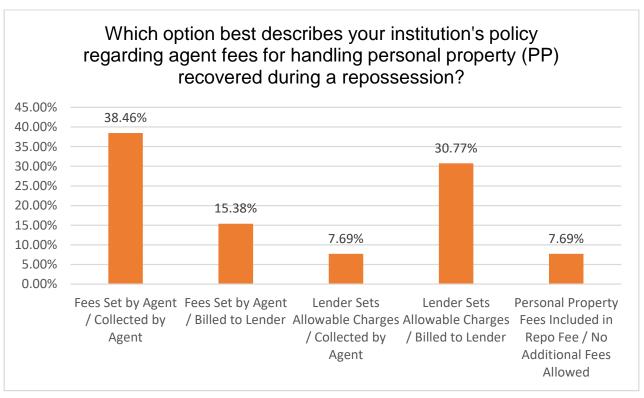


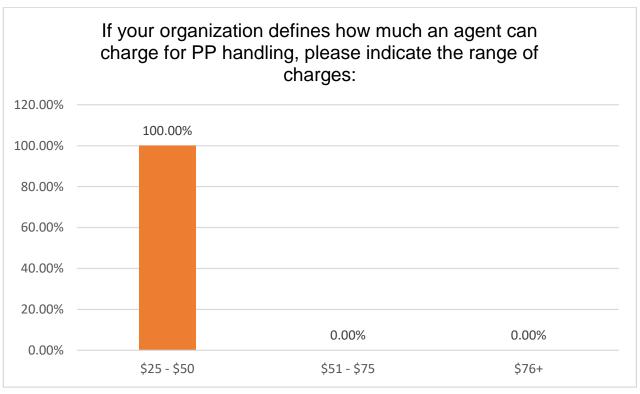
BANK RESPONDENT RESULTS



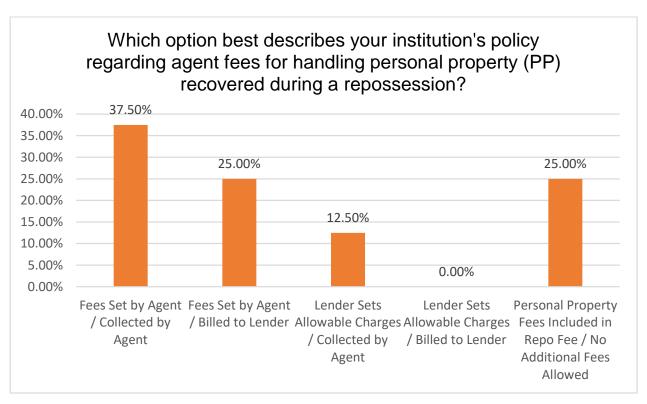


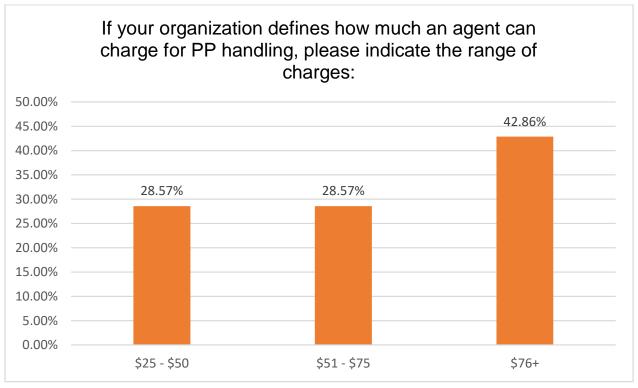
FINANCE COMPANY RESPONDENT RESULTS





CREDIT UNION RESPONDENT RESULTS





TITLE LENDER RESPONDENT RESULTS

